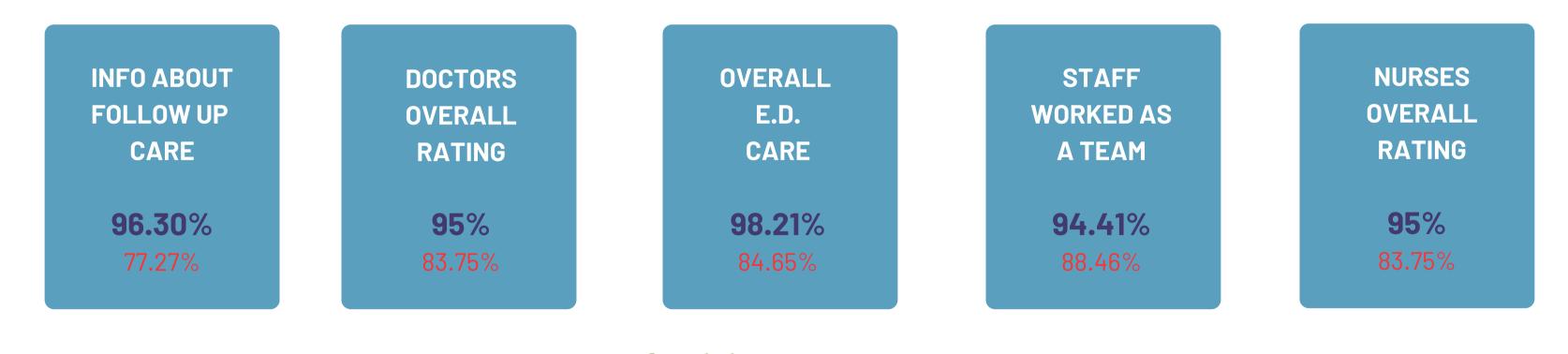


In 2023, AdventHealth Durand faced a critical challenge: delivering high-quality care to the community while maintaining cost efficiency. To address this, they partnered with Rural Physicians Group to implement our innovative frontier hybrid model. In less than a year, their Emergency Department achieved outstanding results-ranking in the 99th percentile and earning the prestigious title of "Most Likely to Recommend."

RPG's Standardized workflows and deep understanding of Rural Healthcare resulted in an increase in all Patient Feedback categories by an average of more than 10.60% - A few examples:



2024 - WITH RPG 2023 - WITHOUT RPG

## Durand

